

“Paws at Play” - Town & Country Animal Care Center’s
Doggy Day Care Program
919-387-7833 www.tanimalcare.com 919-363-5077 (fax)
September 2017

Like us on Facebook! - www.facebook.com/tanimalcare - watch for weekly fun photos!

Thank you for your interest in our Doggy Day Care Program – Paws at Play! We believe the majority of dogs benefit from the social interaction day care offers. Our goal is to provide safe, stimulating, and entertaining experiences for each of our canine guest. Participants enjoy a variety of activities inside our safely-fenced compound. Your canine family member will spend time with their pals burning off their excess energy in our spacious outdoor, artificial turf play yards; complimented with sun screens, cooling fans, doggy playground equipment, ever-changing toys and a variety of waters sports. Your pet is given ample “down time” in a spacious air conditioned/heated indoor cabin, ensuring they are ready for their next group activity. Different levels of membership allows choices to satisfy your dog’s desire to play, run, wade, splash, swim or preform the most daring of aqua dives. A description of membership levels are listed on attached sheet. As you tour our facility, check out all the exciting spaces awaiting your dog. Make certain you sign up for our “PAWS at PLAY” newsletter and watch for upcoming activities and special events.

All dogs are screened prior to admission to our program. **The completed Information/Release form must be returned in its entirety before your dog’s EVALUATION day is scheduled.** During this initial visit, your dog is observed for behaviors that indicate they will be a positive addition to our program. Any dog, demonstrating behaviors deemed inappropriate for group play will not be accepted into our program. To accommodate those dogs not meeting the social and safe interaction requirements with other dogs, please feel free to inquire about our Day Boarding option. Each play group is carefully selected based on a dog’s size, age and temperament. To ensure success we keep our play groups small, the average group is six, with a maximum of eight dogs. Staff members are vigilant watching for subtle signs in body language, behavior changes as dogs mature, and any dog who may demonstrate assertive or bullying tendencies. Keeping things safe is paramount; measures will be taken to maintain safety for all dogs, from alerting owners of early signs of problems, change in normal behavior, suggesting appropriate private or group training classes – to temporary or permanent removal from the program. Town and Country does not discriminate toward any breed, big – small – purebred – mixed – neutered – intact, all are welcomed here!! We promote the human/animal bond; encourage positive interaction, responsible pet ownership, and a fun-filled day of play for all well-socialized dogs. Town & Country’s Doggy Day Care program was created to offer a safe and fun environment for our customer’s social, energetic, playful dogs to interact with other well-socialized dogs. To fulfill this goal and ensure the safety of all dogs, and our greatest asset, OUR employees, we require all dogs participant a minimum of once a month in our program. A

lapse in attendance greater than one month (30 days) will require a re-evaluation of your pet; this policy will be strictly adhered to. The dog that attends less than once monthly changes the dynamics of the group and can result in behaviors within the group we deem inappropriate. For dogs attending on a regular basis, if we identify a behavior issue, it is the responsibility of the owner to seek professional training/behavior modification, so attendance can continue.

Day Care Hours – Monday – Friday 7:30 AM – 6:00 PM. Drop off by 9:00 AM. Front office is closed between 12:00 – 3:00 and drop off or pick up is not available during this time. Groups are determined by 9:00 AM sharp, late arrivals are **likely** to miss out on their morning play group. No credit or refund will be offered for late arrival.

Reservations required for Friday Daycare. ALL reservations must be booked by Thursday at noon. Reservations are available one month in advance. ALL reservations must be made through our website www.tcanimalcare.com, No verbal reservations will be taken.

Saturday Day Care Hours – Drop off 9:00 AM – 10:00 AM Pick up 4:00 PM – 5:00 PM. Daycare cutoff for this day will be 10:00AM, any pet arriving after 10:00 AM will not be able to participate in daycare.

HALF days of Day Care requires a reservation. Drop off for half day is 7:30 – 9:00 and discharged by 12:00 noon **OR** drop off between 11:30 AM – 12:00 noon and discharged by closing time. ANY dog dropped off prior to 11:30 AM by our computer's clock is charged as a full days Day Care. Pick up is before 6:00 PM. Half day of daycare is offered Monday-Thursday ONLY.

A charge of \$1.00 per minute will be charged for dogs not picked up by closing. The staff is authorized to wait a **maximum** of 15 minutes for those running late. After this time your pet will be checked into boarding and the current seasonal rate will be added to your account and payable at discharge.

Vaccine and De-worming Protocol- All dogs in participation must be current on all vaccines. We accept your Veterinarian's vaccine protocol for Rabies and Distemper-Parvo (DHLP-P). Bordetella is required every six months. Dogs participating in Day Care must be dewormed using either Drontal Plus, Panancur or Tri-Wormer a minimum of three days and a maximum of one (1) month prior to their initial evaluation. These products are labeled by the manufacturer as effective on Whipworms and are the only products Town & Country accepts. Annual (once yearly) deworming with either of these products is required to participate in our program.

Town & Country Animal Care Center
Doggy Daycare Information/Release Form
2010 North Salem Street
Apex, NC 27523

I am submitting the required Town and Country Doggy Daycare Application in its entirety. All requested proof of vaccination and de-worming dates are included. I understand my dog must pass it's evaluation before acceptance is approved.

Owner's Signature Date
Owner's Name: _____
Address: _____
City: _____ State: _____ Zip: _____
Home Telephone: _____ Work: _____ Cell _____
Emergency Contact: _____ Emergency Number: _____
Email Address: _____
Dog's Name: _____ Breed: _____
Date of Birth: _____ Age: _____ Sex: M _____ F _____ Altered: Yes _____ No _____
Veterinarian Name: _____ Veterinarian Phone _____

OFFICE USE ONLY

Completed application received _____ Date _____
Transferred to Doggie Day Care Evaluator _____ Date _____
First Evaluation scheduled _____ Approved by _____ Declined _____
Suggested re-evaluation date _____ entered into pet's record _____ Date _____

List any known allergies: _____

Existing health concerns and physical limitations: _____

Release Statement:

Daycare dogs are involved in very active play throughout the day. This includes running, climbing on and jumping off playground equipment, diving into the pool/pond and rough housing with their canine buddies. Despite our best efforts, accidents may occasionally occur, and injury may result. I understand and accept this risk and agree Town & Country Animal Care Center, its employees, officers and owners will not be held responsible for any injury. I authorize Town & Country to seek emergency treatment for any injury deemed an emergency. I understand a staff member will make every effort to contact me in the event of an emergency but agree if they are unsuccessful in contacting me, emergency care will not be delayed. All cost for veterinary care from injuries is the responsibility of the pet's owner(s).

Owner's Signature: _____ Date: _____

I request my pet not participate in the following activities for medical reasons:

1. _____
2. _____

Has your pet ever attended another doggy daycare program? Y or N

Did your pet benefit from the activity?

Explain _____

What other experiences has your dog had with other dogs? Dog Park____ Training Classes____ Dog shows____ other _____

Would you consider these experiences to be positive/negative and have a lasting impact of your dog's wellbeing? Explain

How did you acquire your pet? (Breeder, shelter, friend/family member, other)_____

KNOWLEDGE is power! Please advise us of any behaviors your dog has which would ensure their experience in our Doggy Day Care program be a positive one. Example: fence climbing, thunderstorm phobia/fears, food aggression, resource/toy guarding, male or female aggression?

What are your expectations of Town & Country's Doggy Day Care program?

I have read, completed, and understand the required Town & Country Doggy Day Care application. I have submitted with this application all required proof of vaccination and de-worming.

Owner's Signature

Date